

KENYA VISA REQUIREMENTS

Updated as of 16th May 2024

Kenya eTA is a semi-automated system that determines the eligibility of visitors to travel to Kenya. An eTA offers permission to travel and is authorised by the Government of the Republic of Kenya. The possession of an eTA is not the final authority to enter the Republic of Kenya. Admissibility will be determined at the point of entry.

The eTA application collects biographic information and answers to eligibility questions from the traveller. eTA applications for Kenya are usually processed in 3 days, however it is recommended applications be submitted at least 2 weeks prior to travel to ensure adequate time for processing. Travellers can submit their applications up to 3 months prior to travel. It is highly recommended that travellers apply as soon as they have booked their accommodations and transport tickets.

Who must obtain the eTA?

The eTA is mandatory **for all foreign visitors**. Passport holders from the following EAC countries are exempted from applying to an eTA: Burundi, Democratic Republic of Congo, Rwanda, South Sudan, Tanzania and Uganda.

Each eligible traveller is required to apply for an eTA before starting travel. It is mandatory to use the Government's official website to submit your application. Applications submitted via third party websites will be automatically denied. For children under the age of 18, the legal guardian, parent or accompanying adult is responsible for filling the application.

This is the official government website (<https://etakenya.go.ke>) for the Kenya eTA.

We do not recommend using any third party websites to apply for your eTA. These websites will charge you significantly more money and they cannot guarantee faster processing.

Persons who are exempt from obtaining the Electronic Travel Authorisation (eTA)

- Holders of valid Kenya Passports or one-way Emergency Certificate issued by Kenya Missions abroad.
- Holders of Kenya Permanent Residence, valid Work Permits and Passes.
- Holders of valid United Nation Conventional Travel Document issued by the Government of Kenya.
- Members of the Diplomatic Missions and International Organizations Accredited to Kenya (exempt from payment only).
- Citizens of the East African Partner States; These countries include Burundi, Democratic Republic of Congo, Rwanda, South Sudan, Tanzania and Uganda. (Exempted for Six (6) months)
- All passengers in transit through Kenya arriving and leaving by the same aircraft or transferring to another aircraft and who do not leave the precincts of Airports in Kenya.
- All passengers arriving and leaving by the same ship, and who do not leave the ship.
- Members of crew of any ship, aircraft, train, vehicle or carrier; whose name and particulars are included in the crew manifest of the ship, aircraft, train, vehicle or carrier; and who is proceeding in such ship, aircraft, train, vehicle or carrier to a destination outside Kenya.
- Owners of private aircraft stopping over for refuelling in Kenya and who do not leave the precincts of the airport.

What information is required to apply for an eTA?

- Valid passport for at least 6 months after your planned date of arrival into Kenya with at least 2 blank page
- Recent passport picture OR a selfie picture taken during application process
- Contact details (home address, telephone, email)
- Travel information and flight itinerary (arrival flight number, date of departure of initial flight in case of connecting flights)
- Proof of booking for the hotel you will be staying at (if staying with friends, a letter of invitation is accepted)
- Credit/Debit card information for payment, if applicable
- Financial assets/bank letter may also be required based on your country of residence and citizenship
- Processing time is three (3) working days but in some cases it may take longer.

How do I apply for the eTA?

The Government of Kenya has made this website available as a secure platform for the purpose of allowing visitors to submit information and apply for an eTA. eTA applications must be completed only through this official website or the "Kenya Travel Authorisation" official mobile application and must be done for each individual who intends to travel to Kenya.

Steps:

- Visit www.etakenya.go.ke
- Click "Apply Now" and follow the instructions
- Make sure that all the data has been entered correctly
- Submit the application
- An email confirming receipt of your application will be sent to you
- An email confirming receipt of payment, if applicable, will be sent to you
- Upon decision by Immigration officer, an email confirming Approval / Refusal will be sent to you
- If your application has been approved, please either print the PDF document that has been attached to the email, OR download the document to your mobile device OR save it in the "Kenya Travel Authorisation" mobile app. This is your electronic travel authorisation that needs to be shown at all departure and arrival points.
- If your application has been denied, you will not be able to travel to Kenya for the moment.
- Please contact support@etakenya.go.ke to report your situation and obtain further details.
- You can check the status of your application at any time by visiting the following URL:
<https://www.etakenya.go.ke>

You are only allowed to travel after your application has been approved by the Government of Kenya.

How much does the eTA cost?

The eTA fee is USD 32.50 per traveller, plus bank and processing fees.

Contact Details

If you need any assistance regarding your application, please email us at etakenya@immigration.go.ke or call us on +254 202 222 022. For urgent queries, please use our live chat to be connected to a Customer Support Agent.